



- **Extensive experience in alarm monitoring**
- **Leading edge technology in signalling equipment**
- **Secure wireless data network**
- **Fully trained monitoring staff**

Alarm Monitoring

ADT pioneered alarm monitoring at the end of the 19th century. Today it is the world's largest and most experienced monitoring services provider. Across Australia and New Zealand our Customer Care Centres monitor in excess of

250,000 alarms, 24 hours a day, every day of the year, responding to a variety of situations from break and entry to fire alarms. Our customer base includes residential homes, shops, banks, offices and government buildings.



Alarm monitoring with real-time response



ADT Alarm Monitoring Services

Why Monitor an Alarm?

We are all used to hearing, and often ignoring, the sounds of sirens and the alarm bells from buildings and vehicles. For this reason customers rely on ADT alarm monitoring services so they can be assured that someone will respond to any emergency.



Highly Secure Monitoring

In premises where there may be a threat of the main telephone line being tampered with, or even cut, wireless monitoring can be the solution.

Wireless intruder alarm monitoring is a highly secure method of alarm communications. It involves attaching a wireless alarm monitoring interface (WAMI) device to your alarm control panel. This communicates via the ADT Wireless radio data communications network to our monitoring centre.

While wireless intruder alarm monitoring is a new service from ADT, wireless technology has been used for many years by our fire alarm monitoring teams and has a proven track record of reliability.

How Does Alarm Monitoring Work?

An alarm system is attached to your telephone line, or in some cases to a wireless network, which is then used to send signals from the alarm control panel to our monitoring centre. The operators can see what type of alarm is coming through and can then take action by calling keyholders, a patrol response or the police. Operators monitor when the alarm is being armed and disarmed, indicating open and close times of your business.

Dialler Systems

A dialler device is the most straightforward type of alarm monitoring equipment. Quite simply, if a detection device is activated it sends a signal via your telephone line to our monitoring centre thus indicating to our operators that the alarm has activated.

In locations where a wireless signal is not available, the Securitel service from Telstra is a good alternative. Securitel sends constant pulses down your telephone line and is in constant communication with your alarm control panel. The advantage of this system is if someone tries to tamper with the telephone line a signal is sent to the monitoring centre indicating that there is a problem with the line.

Specialised Monitoring

ADT doesn't only monitor intruder alarms, the signalling technology can also be used to communicate critical temperature requirements of freezers or heaters, track vehicles and ATMs as well as transmit CCTV images. Ask your local ADT sales representative for further information.

For sales and service call:

Australia

131 005

www.adtsecurity.com.au

New Zealand

0800 111 238

www.adtsecurity.co.nz

A **tyco** COMPANY

Always There